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Standard Evaluation

Status: Contractor Comments - CR

Contract Data Ratings Additional Info Admin Info Your Comments Save/Print Assign/Submit

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To submit your comments you must use the Assign/Submit Tab.

Report Type: Interim Report

Reporting Period: From: 10/01/2005 To: 06/20/2006

Host Agency: **USAID**

Evaluating Organization: USAID

Contracting Office: WASH DC-M/OAA

Contract Number: HFM-I-00-02-00205

Order Number:

Contractor Name and Address:

ASIS, INC.

ASIS

6231 LEESBURG PIKE

FALLS CHURCH, VA 22044-2102 UNITED STATES

Contract Award Date:

09/23/2002

TIN: 541918948

DUNS:883738291 SIC/NAICS: 541513 Commodity Code:

Contract Type: Labor Hour

Contract Expiration Date:

09/29/2006

Contract Value: \$3,000,000.00

Description of Requirement:

This Indefinite Delivery, Indefinite Quanity Contract is to provide support for specific Information Management Systems Requirements in USAID/Washington.

RATINGS

Quality of Product or Service

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

Rating: 5 - Outstanding

The contractor has demonstrated an outstanding performance level that was significantly in excess of anticipated achievements and is commendable as an example for others, so that it justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Government Comments for Quality of Product or Service

We find the vendor to provide outstanding service in terms of understanding customer needs and building to those needs with great efficiency, i.e., ASIS provides real value in terms of the cost of the product delivered.

Contractor's Comments for Quality of Product or Service

It is a great pleasure to do everything we can to serve USAID/OSDBU and other offices at USAID which has been served thru this contract, including USAID/M/IRM and USAID/M/FM. We are glad to have the recognition from our clients.

Cost Control

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

Rating: **5 - Outstanding**

The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where the contractor achieved cost savings and performance clearly exceeds the performance levels described as "Excellent".

Government Comments for Cost Control

We are aware of no cost overruns on any of the Task Orders against this IQC. In fact, the vendor has frequently found ways to accomplish the task that are elegant in their efficiency and cost-effectiveness.

Timeliness of Performance

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

Rating: 5 - Outstanding

The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Government Comments for Timeliness of Performance

We are aware of no circumstances in which the vendor failed to deliver on the date stipulated. Moreover, on our maintenance task orders we can rely on technical assistance, provided at our remote location, ex parte.

Business Relations

0=Unsatisfactory 1=Poor 2=Fair 3=Good 4=Excellent 5=Outstanding

Rating: 5 - Outstanding

The contractor has demonstrated an outstanding performance level that justifies adding a point to the score. It is expected that this rating will be used in those rare circumstances where contractor performance clearly exceeds the performance levels described as "Excellent".

Government Comments for Business Relations

In resolving complex operational, system, and software requirements we have found this vendor to be outstanding at working productively with one or more private sector partners responsible for infrastructure components.

Subcontracts

Are subcontracts involved? No

Government Comments for Comment on subcontracts

None entered - Contractor does not reply

Contractor Key Personnel

Contractor Manager/Principal Investigator

Escobar, Francisco

Government Comments for Contractor Manager/Principal Investigator

Mr. Escobar takes initiative in this area, not as a salesman, but as stakeholder with an interest in seeing the work done by his firm results in value to his client.

Contractor Key Person

Canessa, Carlos

Government Comments for Contractor Key Person

Mr. Canessa represents exceptional software and system design skills that go well beyond those expected of a journeyperson computer programer. He is very adept at translating customer needs into workable software solutions.

Contractor Key Person

Government Comments for Contractor Key Person

None entered - Contractor does not reply

Small Business Subcontracting Plan

Did the contractor make a good faith effort to comply with its subcontracting plan consistent with the goals and objectives, reporting and other aspects of the plan? **N/A**

If this is a bundled contract, did the contractor meet the goals and objectives for small business participation? N/A

Government Comments for Comments on Small Business Subcontracting Plan

None entered - Contractor does not reply

Small Disadvantaged Business Goals

Did the contractor make a good faith effort to comply with its subcontracting plan consistent with the goals and objectives, for small disadvantaged business (SDB) participation, monetary targets for SDB participation, and required notifications? **N/A**

Government Comments for Meeting SDB Subcontracting Requirements None entered - Contractor does not reply

Customer Satisfaction

Is/was the contractor committed to customer satisfaction? Yes

Is/was the contractor committed to customer satisfaction (End User)? Yes

Government Comments for Customer Satisfaction

ASIS has demonstrated committment not only to the primary customer and the end user, but also to the myriad of internal oversite groups and organizations. The firm clearly understands the need to be a team player.

Project Officer/COTR

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Contractor Representative

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Summary Ratings:

Quality of Product or Service Rating: 5

Cost Control Rating: 5

Timeliness of Performance Rating: 5

Business Relations Rating: 5

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